



Gladstone Region LNG Community Consultative Committee Meeting Minutes

Tuesday 18th August, 2015

1:30pm to 4:30pm

Volunteer Marine Rescue Building, Alf O'Rourke Drive, Gladstone

1. Opening

The Gladstone Region LNG Community Consultative Committee (RCCC) was called to order at 1:35pm on Tuesday 18th August 2015 at the Volunteer Marine Rescue Building, Alf O'Rourke Drive, Gladstone, facilitated by Prof John Rolfe, Independent Chair.

2. Attendees

The following people attended the Gladstone Region LNG Community Consultative Committee meeting:

Gladstone Region LNG Community Consultative Committee Members	LNG Representatives
<ul style="list-style-type: none"> • Darryl Branthwaite - Proxy (Gladstone Area Promotion and Development Board) • David Manttan (Department of Education, Training and Employment) • Rob Plumridge (Volunteer Marine Rescue) • Maxine Brushe (Gladstone Regional Council) • Cynthia Smyth (South End Progress Association) • Belynda Waugh (Northern Region of GRC LGA) • Cheryl Wickes (Southern Region of GRC LGA) 	<p>APLNG</p> <ul style="list-style-type: none"> • Rob Gibb Community Relations Manager • Nedizha Thierry Social Performance and Compliance Coordinator <p>Santos GLNG</p> <ul style="list-style-type: none"> • Garry Scanlan Marine and Stakeholder Manager <p>QGC</p> <ul style="list-style-type: none"> • Lorna McGinnis Social Performance Manager • Robyn Sotiris Stakeholder Feedback Coordinator

<ul style="list-style-type: none"> Natasha Fee (Gladstone Interagency Group) Sharon Kelly - Proxy (Gladstone Interagency Group) Scott Wilson (Local Marine Advisory Committee) 	Independent Chair
	<ul style="list-style-type: none"> Professor John Rolfe Central Queensland University
Apologies - Committee Members	Secretariat
<ul style="list-style-type: none"> Veronica Laverick (Gladstone Regional Council) Richard Johnson (Aboriginal and Torres Strait Islander Community) 	<ul style="list-style-type: none"> Megan Pirie Community Information Coordinator – QGC Marissa Hausler (Observer) Community Relations Assistant
	Observer
	<ul style="list-style-type: none"> Zac Smith Gladstone Youth Council

3. Meeting Agenda

The following items of business were discussed as per meeting agenda.

Agenda	Details
a) Meeting overview	The Chair led roundtable introductions of committee members and gave a broad overview of the meeting format and requested that committee members identify any agenda items to be discussed during community feedback or general business.
b) Safety Moment	A hand safety video was shared highlighting how easy injury can occur to hands in the home or at work and the importance of our hands in everyday life. A pair of safety gloves were offered to each member to keep in their car in preparation for any unplanned activities they may encounter.
c) Adoption of previous minutes	<p>The minutes of 19th May 2015 Gladstone Region LNG Community Consultative Committee were adopted with amendments to wording of an action.</p> <p>Original action read “Steering committee to provide names of the landholders along the pipeline corridors for consideration by committee members.”</p> <p>Amended to read “Steering committee to offer names of well-known community minded residents from rural areas within the Gladstone Regional Council LGA.”</p>

<p>d) Action items from 19th May 2015</p>	<p><i>“Steering committee to contact LMAC in regards to a nomination for a new LMAC representative.”</i></p> <p>LMAC were contacted. Newly appointed LMAC Chair was invited to August RCCC meeting (refer to f. Membership)</p> <p><i>“Steering committee to offer names of well-known community minded residents from rural areas within the Gladstone Regional Council LGA.”</i></p> <p>(refer to f. Membership)</p> <p><i>“The Steering Committee will use the workshop outcomes to inform a draft RCCC Case study which will be provided prior to the next meeting for consideration at the August meeting.”</i></p> <p>A draft of the case study will be provided to members for review prior to the November meeting. Members will be asked to endorse the content and to offer any further inclusions to maximise the usefulness of the case study, as a tool, for members to share the RCCC experience within their networks as a successful model for other communities experiencing change or growth.</p> <p><i>“The Steering Committee will draft content for a feature profiling RCCC members and the topic of Ramp Down and provide to members (out of session) for review for publication in July.”</i></p> <p>A draft feature was sent to members and proxies for review. The feature was approved by all members and published in the Gladstone Observer on Saturday 25th July 2015.</p> <p><i>“The Steering Committee will present a status update on the Ramp Down mitigations at the next RCCC meeting in August.”</i></p> <p>The Steering Committee presented a status update on the Ramp Down mitigations at the meeting.</p>
<p>e) LNG Project Updates</p>	<p>Santos GLNG Project Update</p> <ul style="list-style-type: none"> • 6 GTG's operating + compressors • Introduced gas into Train 1 • Defrosting Liquefaction area • Increased flaring and smoke over the period • First LNG production expected mid-September 2015 • First LNG ship October 2015 <p>QGC Project Update</p> <ul style="list-style-type: none"> • 27 shipments at time of first LNG from Train 2 (12 July) • Remain on track to achieve plateau production mid-2016 • 10 vessels per month in steady state operations • QCLNG will export around 8 million tonnes per year • No Waterside Restricted Zone (WRZ) breaches recorded <p>APLNG Project Update</p> <ul style="list-style-type: none"> • Reaching substantial construction completion for utility systems and Train 1 • Ground flares operational (2 of 3 cells)

	<ul style="list-style-type: none"> • Refrigerant (propane/ethylene) loading progressing • Emergency response drills held for all site personnel • CoP and Bechtel have formed an integrated commissioning team • Strong progress with regulators (HICB, P&G, WH&S) in 2015 to gain approvals to initiate CSU
<p>f) Membership</p>	<p>New LMAC Chair was welcomed as the new LMAC representative on the RCCC.</p> <p>The steering committee contacted rural representatives and feedback suggested that due to the reduced impacts in the rural areas of the Gladstone LGA (pipeline complete, buried and rehabilitated) membership of the RCCC for a rural representative had diminished in relevance. Alternate membership options from relevant sectors were discussed based on current and operational issues. It was agreed that the remaining open position of the 12 community representatives be offered to the Gladstone Youth Council.</p> <p>Advice received from the GAPDL representative that the member has resigned from their position on the RCCC was tabled. The GAPDL proxy, present at the meeting, acknowledged that GAPDL will provide the secretariat with newly nominated representative and proxy.</p> <p>Current topics of impact and longer term operational impacts were discussed in relation to membership, including ramp down, flaring and shipping. Organisations representing air quality were discussed including CHAG (no longer active) and it was agreed that topical issues were better represented by guest speakers.</p> <p>ACTION:</p> <p>Steering Committee to invite a representative from DEHP to attend the next RCCC meeting following current public attention on flaring.</p>
<p>g) Ramp down presentation</p>	<p>Ramp down is one of the last remaining impacts of construction and has been a topic of discussion at RCCC meetings for the past two years. A ramp down presentation identifying mitigations implemented was delivered to members. Summary:</p> <p>Ramp down issues relating to procurement, employment and LNG companies' social investment were discussed.</p> <p>RCCC workshop findings from May 2014 RCCC meeting were summarised, with benefits and impacts of ramp down identified, including highlights and legacies from the LNG construction period.</p> <p>Challenges of workforce ramp down across the 3 LNG projects were identified.</p> <p>An update on the progress and outcomes of the ramp down strategy was presented. The strategy was developed from the findings of the May 2014 RCCC ramp down workshop. A number of initiatives including consultation, information provision and capacity building have been provided to exiting employees, Gladstone businesses and community members, to inform and assist them to manage potential ramp down impacts.</p> <p>Current community sentiment is mixed, with some concerns about potential future impacts on community services. Over the past 12 months, members of the Gladstone Interagency have been encouraged to provide feedback that relates to ramp down.</p>

Data collected from a sample of the exiting LNG construction workforce supported projected workforce intentions. Although some of the Gladstone residents exiting from the projects will be seeking local employment, others have indicated that they are looking to have some down time or have plans to relocate. Exiting employees' plans for the immediate future can be categorised into one of the 6 Rs:

- Return home (ie 'new' locals)
- Retire (*again*, in some cases)
- Retreat (eg caravan holiday)
- Refresh (eg stay home with kids)
- Redeploy (eg seek FIFO employment elsewhere)
- Reabsorb (seek local employment again)

Gladstone not for profit organisations have been the recipients of ramp down residual benefits, providing them with resources to assist them in their delivery of services to the community.

A variety of legacy benefits continue to have a positive effect on the Gladstone community including; education and arts programs, health and affordable housing initiatives and local employment and procurement capacity up-skilling /building opportunities.

Committee discussion:

- Steering committee confirmed that over 700 of the permanent operations employees are local residents. A member noted this is not widely understood with the misconception that many operational employees may be FIFO.
- Members agreed that it would be naive to think that the Gladstone community won't be impacted during ramp down.
- Front page news relating to ramp down impacts may be unavoidable and should be anticipated but not used as an indicator of impact management success.
- Members identified that Gladstone community members have a responsibility to support their friends and neighbours during times of community stress. If community services are burdened, more people could volunteer to assist. The capacity of retirees within the community could be accessed.
- Feedback from community services at Interagency meetings suggest services still have capacity but the effects may come much later once personal cash reserves are exhausted.
- Support services representatives noted that domestic violence, financial issues, drug abuse and even suicide could be a result of the current downturn.
- A member advised that currently there are 800 rental vacancies in Gladstone (mix of houses and units) which is up from 500 at the start of 2015.
- A member noted that during the early stages of construction, LNG companies were proactive in encouraging the potential workforce to consider their long term employment prospects before deciding to accept a construction position.

ACTION:

Steering Committee to provide update on ramp down at the next RCCC meeting.

h) General Business

Flaring

LNG companies provided an update on flaring across the three LNG sites:

- Flaring is more frequent and visible during commissioning
- In normal operations, flaring occurs during scheduled shutdowns for routine maintenance activities (a few times a year per plant)
- Flaring also occurs when unplanned maintenance is required or in emergency situations to ensure gas is safely evacuate from the plant's processing systems
- No impact on Gladstone air quality recorded by DEHP in relation to flaring from QCLNG

A member presented an update from Gladstone Regional Council (GRC) meeting on 18th August 2015 responding to a recommendation from the Gladstone Region Environmental Advisory Network (GREAN).

Council adopted a motion to seek impartial expert advice from DEHP in regard to LNG flaring activity, licencing requirements, compounds produced by the combustion process and any environmental or health impacts that might be caused as a result of operation of the flares, in the commissioning and operational phases of the projects

GRC have requested to receive a report by the end of October 2015.

Discussion on the topic included:

- Location and functionality of existing air monitors in the region – real time data is available online publically (good resource)
- Surprise at low number of complaints given the extent of media coverage (20 complaints received by DEHP)
- No specific concerns regarding flaring had been received by members, one member noted discussion at social functions frequently
- Members acknowledged that LNG companies are providing information to the community via newspaper ads, email notifications, community presentations and online information
- Flaring education programs have informed community and may have even reduced the extent of public commentary
- According to a local activist group no complaints had been made to DEHP prior to them mounting a social media campaign encouraging complaints to DEHP
- Members expressed that they did not want this issue to end up as a community debate that consumed Gladstone (like during the Clean and Healthy Air for Gladstone period)

Challenges noted included:

- The issue seems to centre on lack of trust - third party impartial endorsement was determined as a good way to reassure community/validate information from companies
- Rational information will not overcome irrational debate (eg mistrust of information provided regardless of source)
- Companies do not receive complaints therefore it is hard to understand the detail of the concerns in order to address the issue (only 4 enquiries to QGC since commencement of flaring in August 2014, including request from GREAN to present)
- Assisting community anticipate the cumulative duration of commissioning related flaring may assist reduce concern but may

	<p>also add to concern if the timeframe is extended as commissioning timeframes can be dynamic</p> <ul style="list-style-type: none"> Information provision to general community is hit and miss (eg newspaper ads) - ways to reach community to present information publically received full discussion but no new initiatives were identified, it was agreed that ongoing education and information were required <p>ACTION: Steering Committee to provide update on flaring activity at the next RCCC meeting.</p> <p>ACTION: Secretariat to circulate link to DEHP air monitoring website for use by members within their networks.</p> <p>QGC's QCLNG SIMP close-out</p> <p>Committee members were provided with a copy of the QCLNG Social Impact Management Plan (SIMP) close-out report, <i>New Neighbours</i>. As all QCLNG SIMP commitments are completed, the RCCC's role (as per ToR) related to the QCLNG SIMP is also complete. Members were thanked and congratulated.</p>
i. RCCC Secretariat	APLNG will fulfil the secretariat role for the next 12 month period of RCCC meetings.

4. Agenda items for the next meeting

- Meeting frequency and dates for 2016

5. Meeting Close

The meeting was closed by Prof John Rolfe at 4:30pm

The next Gladstone Region LNG Community Consultative Committee meeting will be held on Tuesday 17th November 2015 from 1.30pm – 4.30pm at the Volunteer Marine Rescue (VMR) Base, Alf O'Rourke Drive, Gladstone.

Representative	Organisation	Email
Cr Maxine Brushe	Gladstone Regional Council	maxineb@gladstonerc.qld.gov.au
Veronica Laverick	Gladstone Regional Council Community Advisory Service	veronical@gladstonerc.qld.gov.au
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